Warmer Homes, Advice and Money (WHAM)

WHAM is partnership project that covers Bristol & North Somerset helping to reduce financial, food and fuel poverty. It is funded by Bristol City Council, Bristol Energy (Fuel Good Fund) and The Warm Home Fund (administered by the National Grid).

https://bristolenergynetwork.org/projects/warmer-homes-advice-and-money-wham/

Our partners are:

1. CSE: offer energy efficiency advice, accessing loans and grants for energy saving measures, help with fuel suppliers issues, offer budgeting advice, switching, applying to warm home discount etc

2. Citizen's advice: support people with benefits, debt, housing, rights, appeals etc.

3. North Somerset council: offering a handyperson service to install energy saving measures. The Bristol partners are:

4. Talking Money: supporting people with debt problems.

5. We Care Home Improvements: can install small energy saving measures such as draught proofing, secondary glazing etc and undertake safe and secure home checks. If larger work is needed they can apply for further funding.

5. Bristol Energy Network: provide workshops and outreach activities and training up a number of energy champions to support the project.

To refer people to the project:

- Use our on-line referral form
- or call the free phone number: **0800 082 2234**

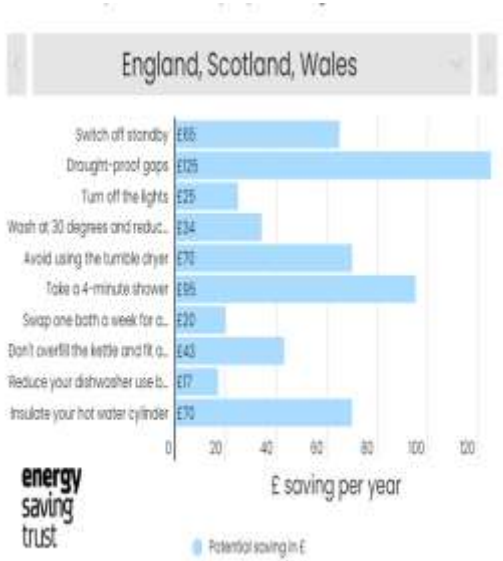
Bristol Energy Network

Can help with anything related to Gas and Electric. We can refer you for a grant and they can provide emergency money for people on meters. They can also speak to suppliers on your behalf.

bristolenergynetwork.org

BRISTOL ENERGY NETWORK

Energy Saving Hints and Tips (Energy Saving Trust)



Air Balloon Hill PRIMARY School

2023 Energy Support for families living in the Bristol Area

ENERGY

This information has been collated from various sources to support families within our community.

If you know of any other resources that you think we could include, please speak to Sarah Webb, our Family Support Worker

British Gas – Energy Trust - Fuel and Money Advice

https://britishgasenergytrust.org.uk/fuel-and-money-advice/

The Trust funds advice-giving organisations across England, Wales and Scotland which offer free support to help you avoid the burden of energy debt, make informed choices and improve your money management skills.

Ofgem

For support and advice about your energy bills and supplier, visit

https://www.ofgem.gov.uk/information-consumers/energy-advice-households

Ofgem is the energy regulator and can provide help and support on suppliers, tariffs and bills as well as helping you to understand the Price Cap and Energy Price Guarantee.

To find advice on saving energy, visit **https://www.ofgem.gov.uk/information-consumers/energy-advice-households/actions-**

Heat Geek

For all things heating!
https://www.heatgeek.com Including consumer advice on saving on your energy costs: https://www.heatgeek.com/how-to-reduce-your-energy-bill-yourself-save-up-to-51/

Wessex Water – 6 free water saving devices for your home

1. Water efficient shower head
2. Shower time
3. Leaky loo detection strips
4. Buffaloo cistern bag
5. Tap aerators
6. Cornflower growing kit

https://www.wessexwater.co.uk/community/blog/6-free-water-saving-devices-for-your-home

Centre for Sustainable Energy Advice Leaflets

There is a range of advice leaflets available to download including:

- Cold homes and health
- DIY Loft Insulation
- Condensation, damp and mould
- How to stay warm for less
- Money saving tips (for lower energy bills)
- Reading your gas or electricity meter
- Smart Meters
- Understanding your gas and electricity bill

https://www.cse.org.uk/resources/category:advice-leaflets

Bristol City Council Welcoming Spaces

Bristol City Council has been working with organisations across Bristol to set up a network of Welcoming Spaces to support residents over the autumn and winter 2022 to 2023.

A Welcoming Space is a place where people can keep warm, socialise and access support related to the cost of living. Services available at each Welcoming Space will vary but may include:

- access to support about money, welfare and mental wellbeing
- community activities, including homework club, community meals and film nights
- access to computers, free wifi and charging points
- heated space

Visit https://www.bristol.gov.uk/residents/people-and-communities/welcoming-spaces/find-a-welcoming-space to find your nearest space

St George: The Beehive
19a Stretford Road, Whitehall, Bristol, BS5 7AW
Open: Monday 9am to 12:30pm
Tuesday 9am to 4pm
Wednesday 9am to 12:30pm
Thursday 9am to 4pm
Friday 9am to 12:30pm

Kingswood: Kingswood Methodist Church
Grantham Road, Kingswood, Bristol
Open:
Monday to Friday 10am to midday (half-term)
Saturday 10:30am to midday